



# Kleio's Home Improvement

## Loyal Friend Plan - Standard Subscription

The Loyal Friend plan is ideal for busy families or individuals who need regular assistance keeping up with their home throughout the year and who are looking for an affordable and reliable option.

### Summary of Services:

- Up to 4 service hours a month.
  - These hours are bankable up to 3 months (e.g., if you only use 1 service hour in month 1, the remaining hour can roll over into months 2 and 3 but must be used before month 4 begins).
- Select seasonal services.
- Annual home safety and maintenance check.
- Priority scheduling over non-members.
- 15% discount on additional labor.

Below is a detailed list of all services offered when you sign up for the Loyal Friend plan as well as discounts on additional services and projects. If you are ready to move forward or if you have any questions, email us at [info@kleioshomeimprovement.com](mailto:info@kleioshomeimprovement.com). We will respond within 1-3 business days.

We look forward to working with you!

Check out our website or visit our social media pages to support our business and keep up with what we are doing!

- Website: [www.kleioshomeimprovement.com](http://www.kleioshomeimprovement.com)
- Find us on Facebook and NextDoor (just search for Kleio's Home Improvement).

**Services Included in Loyal Friend Plan Subscription**

*Also included in the Puppy Plan.*

Lightbulb checks and replacements.

Replace light fixtures or switches.

Adjust and repair door hinges, locks, and cabinet hardware.

Caulking and minor patching.

Replace filters and smoke/carbon monoxide detector batteries.

Simple furniture and appliance assembly/installation (e.g., ring cameras, ceiling fans, TV mounts, home and outdoor furniture).

Change the A/C filter.

Bring trash to the curb in advance of trash pick-up each week.

**Services Included in Loyal Friend Plan Subscription**

*Not included in the Puppy Plan.*

Snow removal (driveway and walkway to front door).

Leaf cleanup & removal.

Gutter cleaning.

Lawn mowing.

**Annual Home Maintenance Check (included in subscription)**

Walk-through of home to diagnose additional maintenance and repair needs. Repairs not to be completed at this time; visual inspection only. After the inspection, necessary repairs and maintenance can be scheduled.

Items Looked at During Inspection:

- Roof: check for missing or damaged shingles/panels and leaks.
- Heating and cooling units.
- Check foundation for cracks.

- Gutter inspection.
- Door and window weatherstripping.
- Deck and fencing damage.
- Smoke and carbon monoxide detectors (batteries and expiration dates).
- Fire extinguisher.
- Dryer exhaust vent.
- Water heater.
- Walls and ceilings (check for potential leaks).
- Check attic and pipe insulation.

With this subscription package, you also get discounted rates off any of the following additional services or projects you may need.

Additional services will be scheduled outside of the monthly service hours included in the Loyal Friend Plan subscription.

<b>Seasonal &amp; Other Services: 15% discount</b> <i>(exact prices vary based on square footage, time, and materials)</i>	<b>Large Projects: 15% discount</b> <i>(exact prices vary based on square footage, time, and materials)</i>
Junk haul (price per haul)	Drywall and finishing
Gutter cleaning	Flooring
Lawn mowing	Interior painting
Leaf clean-up	
Leaf clean-up + removal	
Snow removal	

If you are ready to move forward and subscribe to the Loyal Friend plan, these are the next steps in the process:

1. Contact us about your interest (text or call 317-434-4934, or email [info@kleioshomeimprovement.com](mailto:info@kleioshomeimprovement.com)). We will reach out within 1-3 business days.
2. Schedule a free home visit to establish a connection in person and get a better idea of the needs of your home.
3. Sign the contract and set up payments.
4. Contact us to schedule service as needed each month. We will also reach out to you by the first of each month to check in.

Thank you for your patronage, our small business greatly appreciates you!